

# Withdrawal Management

Centre

A safe place that welcomes men and women who are struggling with substance use problems.

If you want help or information call:

519-432-7241

## Where to find us:





The Salvation Army Centre of Hope Withdrawal Management Centre 281 Wellington St. London, ON N6B 2L4

> Telephone: 519-432-7241 Fas: 519-672-4025 www.centreofhope.ca

## **Centre of Hope**



# Withdrawal Management Centre provides Exemplary Care

519-432-7241

### What is the Centre of Hope Withdrawal Management Centre?

The Centre of Hope Withdrawal Management Centre provides a safe and welcoming environment to assist men and women who are in crisis with substance use.

Clients are supported through their stay by a specifically trained team in a comfortable residential setting. Withdrawal Management is an entry point into the addiction treatment continuum.

#### Who can stay at the Centre?

Men and women aged 16 years and over, who are intoxicated, in withdrawal or are otherwise in crisis due to alcohol and/or drug use can stay at the Centre. Clients must be conscious, ambulatory and medically stable upon admission.

#### How do people get referred to the Centre?

The Centre is open and accepts referrals 24 hours a day, 7 days a week. Referrals may be made personally, or by any service or individual. A phone call to the Centre will indicate bed availability. If no beds are available, phone support and alternate supports are offered.

#### What are the goals of the Centre?

The goals of the Centre are:

- To provide safety, dignity and support to men and women in crisis with addiction.
- To provide expert care, information and treatment options which assist clients to make informed decisions with regard to health and recovery.

#### What services are offered?

Support, safety, and care are offered through the acute stages of intoxication, withdrawal and crisis.

The Centre is a non-medical facility. Qualified staff monitor clients and refer to medical care as appropriate.

Nutritious meals, laundry facilities and a warm, comfortable environment are provided throughout. Clients participate in day-to-day activities and routines.

Various groups are provided to support clients in their decisions regarding addiction issues. Daily groups offer information and promote positive lifestyle changes. 12 Step groups are offered as a component of the service. Weekly groups include: The *"Road to Recovery"* program facilitated by our dedicated volunteers for clients. For clients interested in identifying further goals and supports in recovery, comprehensive assessments and treatment planning are offered. The Provincial standardized screening tools are implemented in this process.

Referrals can be made to a number of community agencies, including addictions services, housing, mental health and other supportive organizations. Recovery related appointments can be kept during the stay at the Centre.

Phone support and information is available at any time for past and potential clients, community service providers, stakeholders and family and friends.

#### How much does it cost?

The Centre is fully funded by the Ministry of Health and Longterm Care, and is a service of The Salvation Army Centre of Hope. There is no direct cost to the clients.



Withdrawal Management

g Hope Today

Centre

provides Exemplary Care

519-432-7241

519-432-7241

### www.centreofhope.ca